

SOCIAL SKILLS AND COMMUNICATION IN EDUCATION



**Organisation ID:
E10384986**

 europexchangecentre

 EuropeXchange

 Torrox Costa, Malaga, Spain



www.europeX-change.com



COURSE OVERVIEW

This course focuses on developing teachers' and school staff's social and communication skills to build stronger relationships with students, colleagues, and the wider school community. Participants will learn how to express themselves clearly, listen actively, and respond with empathy in different educational situations. Through interactive activities, role-play, and group discussions, the course helps educators enhance teamwork, classroom climate, and professional collaboration while fostering emotional intelligence and understanding.

COURSE OBJECTIVES

By the end of this course, participants will be able to:

- To understand the role of social and communication skills in effective teaching.
- To develop active listening, empathy, and assertive communication.
- To improve collaboration and conflict resolution within school teams.
- To strengthen relationships with students, parents, and colleagues.
- To create a positive and supportive communication culture in schools.



LEARNING OUTCOMES

After completing this course, participants will be able to:

- Participants will communicate more effectively in diverse educational contexts.
- They will apply empathy and emotional awareness to daily interactions.
- They will handle conflicts constructively and promote teamwork.
- They will improve classroom relationships and student engagement.
- They will contribute to a respectful and cooperative school environment.

DURATION:

5 Days

LANGUAGE:

English or Spanish

SCHEDULE:

Monday to Friday

09:30 – 14:30
5 hours per day

OTHER SERVICES

- Beach front accommodation
- Airport transfers
- Local transport
- One day trips
- Documentation support
- Additional project assistance

CERTIFICATES

A certificate of attendance will be issued to all the participants at the end of the course.

TRAINING ACTION

Day 1

Understanding Communication and Social Interaction

- The importance of communication in teaching and teamwork.
- Verbal and non-verbal communication fundamentals.
- Barriers to communication and how to overcome them.
- Self-assessment: identifying personal communication styles.

Day 2

Active Listening and Empathy

- The art of listening to understand, not to respond.
- Recognizing emotions and responding appropriately.
- Developing empathy toward students and colleagues.
- Group exercises and reflective discussions.

Day 3

Assertiveness and Positive Communication

- Balancing confidence and respect in communication.
- Saying “no” without guilt and expressing needs clearly.
- Encouraging open and honest dialogue in the classroom.
- Role-play: practicing assertive communication techniques.

Day 4

Teamwork, Collaboration, and Conflict Resolution

- Building trust and cooperation in school teams.
- Managing disagreements and resolving misunderstandings.
- Effective communication in multidisciplinary teams.
- Practical activities for collaborative problem-solving.

Day 5

Creating a Positive Communication Culture

- Strategies for maintaining healthy professional relationships.
- Promoting inclusiveness and kindness in communication.
- Developing a personal improvement plan for communication.
- Reflection, feedback, and certification ceremony.

*Please note that program content may be subject to change based on input from our trainers.



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Get in touch



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